

CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer Id : E83100

Employer : ServiceNow

Worksite : ServiceNow

Street : 4400 Carillon Point

Jurisdiction : City of Kirkland

Participation : CTR

Status : Affected

Survey Type : Online

Response Rate : 63%

Survey Date : 2/9/2019

Non-Drive Alone & One-Way VMT Rates at this Worksite

Non-Drive Alone Rate : 36.6%

Drive Alone Rate : 63.4%

One-Way VMT per employee : 8.8

Average One-Way distance home to work : 12.9

Employees and Survey Response Information

Reported Total Employees at Worksite: 205

Surveys Distributed : 205

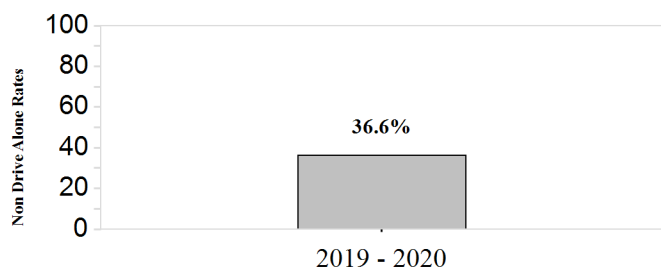
Surveys Returned : 130

Surveys Returned by CTR Affected* Employees : 116

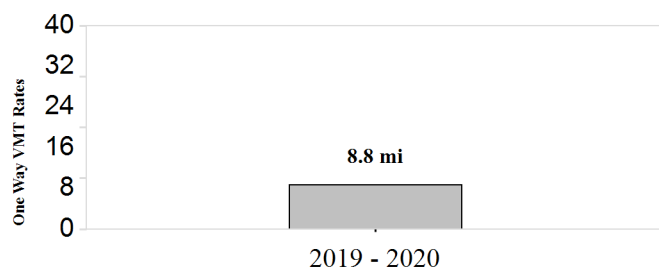
Total Estimated CTR Affected Employees at Worksite : 183

**CTR Affected employees filled out the survey as being full-time and commuting (typically) to work at least twice between 6a and 9a, Monday through Friday.*

Non Drive Alone Rates - ALL Employees



One Way VMT per Employee - ALL Employees



Site History and Targets

Annual Metric Tons CO2e Pounds CO2e

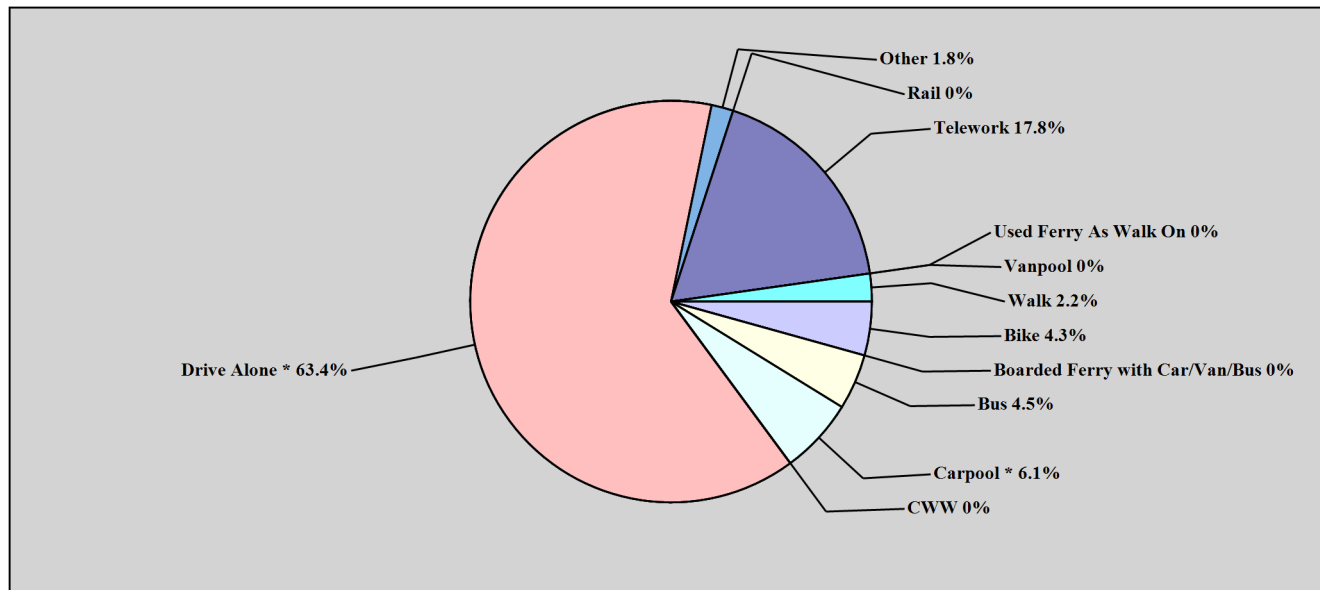
Cycle	Non Drive Alone Rate - All	Non Drive Alone Rate - CTR Affected	Emissions for Surveyed Employees	Estimated Emissions for Total Employment	GHG per Employee's Roundtrip	VMT per Employee - All	VMT per Employee - CTR Affected
2007 - 2008	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2009 - 2010	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2011 - 2012	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2013 - 2014	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2015 - 2016	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2017 - 2018	N/A	N/A	N/A	N/A	N/A	N/A	N/A
2019 - 2020	36.6%	36.3%	244	385	16.6	8.8	8.9
Target	42.6%				Target:	7.2	
% Point Change Target:	6.0				% Change Target:	-18.0%	
% Point Change from Baseline:	0.0				% Change from Baseline:	0.0%	

GHG calculations are based on VMT and estimated total round-trip commutes for all employees. Modes that contribute to GHG include driving alone, carpooling, vanpooling, and riding a motorcycle. The use of other modes (e.g., transit, rail, walking, ferry) do not increase a worksite's GHG calculation. For more information about how GHG is calculated, please contact your jurisdiction's representative.

Commute Trips By Mode - All Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - All Employees



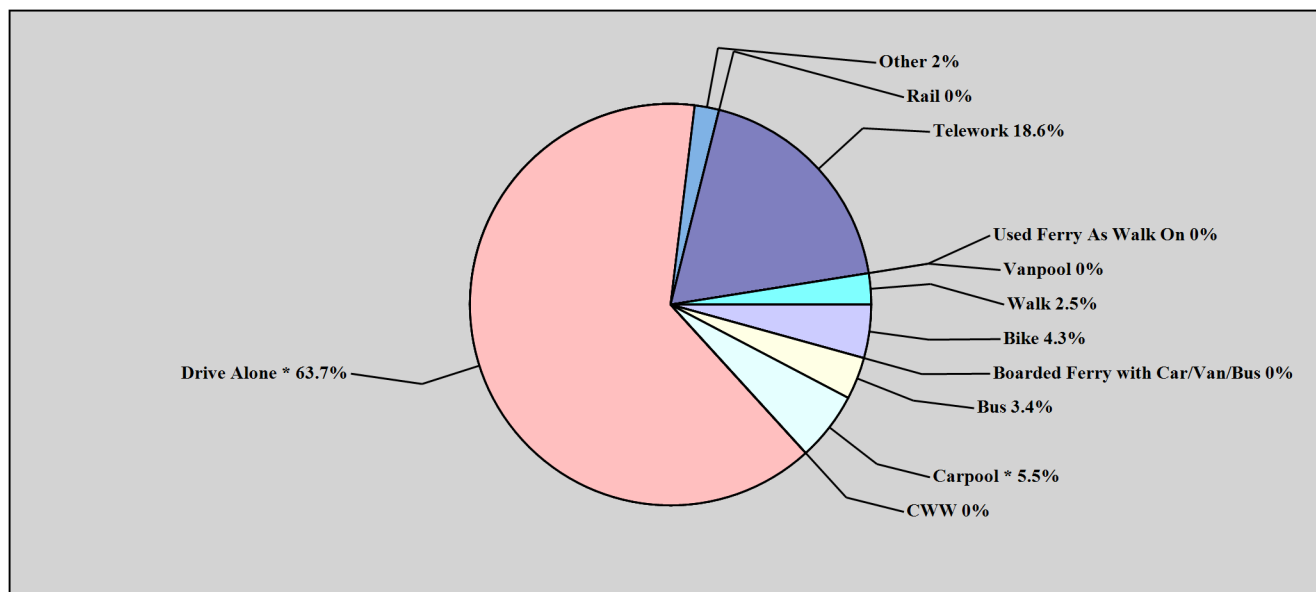
Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	396	63.4%	0.0%	99	76.2%	0.0%
Carpool *	38	6.1%	0.0%	13	10.0%	0.0%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	28	4.5%	0.0%	9	6.9%	0.0%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	27	4.3%	0.0%	10	7.7%	0.0%
Walk	14	2.2%	0.0%	5	3.8%	0.0%
Telework	111	17.8%	0.0%	45	34.6%	0.0%
CWW	0	0.0%	0.0%	0	0.0%	0.0%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	11	1.8%	0.0%	4	3.1%	0.0%

* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Commute Trips By Mode - Affected Employees

Q.4: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - CTR Affected Employees



Mode	Trips During This Survey	% of Trips During This Survey	% of Trips During Previous Survey	Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During This Survey	% of Employees Who Used This Mode at Least Once During Previous Survey
Drive Alone *	356	63.7%	0.0%	90	77.6%	0.0%
Carpool *	31	5.5%	0.0%	10	8.6%	0.0%
Vanpool	0	0.0%	0.0%	0	0.0%	0.0%
Bus	19	3.4%	0.0%	6	5.2%	0.0%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	24	4.3%	0.0%	9	7.8%	0.0%
Walk	14	2.5%	0.0%	5	4.3%	0.0%
Telework	104	18.6%	0.0%	40	34.5%	0.0%
CWW	0	0.0%	0.0%	0	0.0%	0.0%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	11	2.0%	0.0%	4	3.4%	0.0%

* Motorcycle-1 is now included in Drive Alone and Motorcycle-2 is included in Carpool. Information about these trips is still available by request.

Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	60	46%	130	100%
1 Days	14	11%	70	54%
2 Days	16	12%	56	43%
3 Days	7	5%	40	31%
4 Days	7	5%	33	25%
5 Days	24	18%	26	20%
6 or More Days	2	2%	2	2%

Count by Occupancy of Carpools and Vanpools

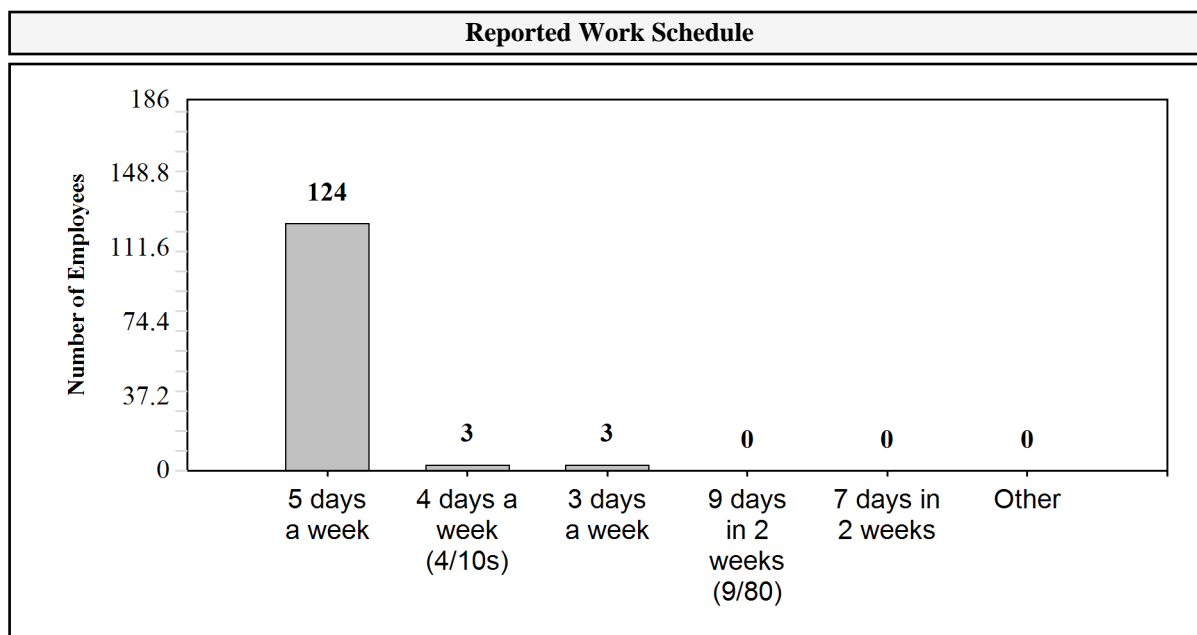
Q.5 If you used a carpool or vanpool as part of your commute, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
2*	Carpool	38
3	Carpool	0
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	0
5	Vanpool	0
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
>14	Vanpool	0

* Motorcycle-2 counted with Carpool-2 for this table.

Reported Work Schedule - All Employees

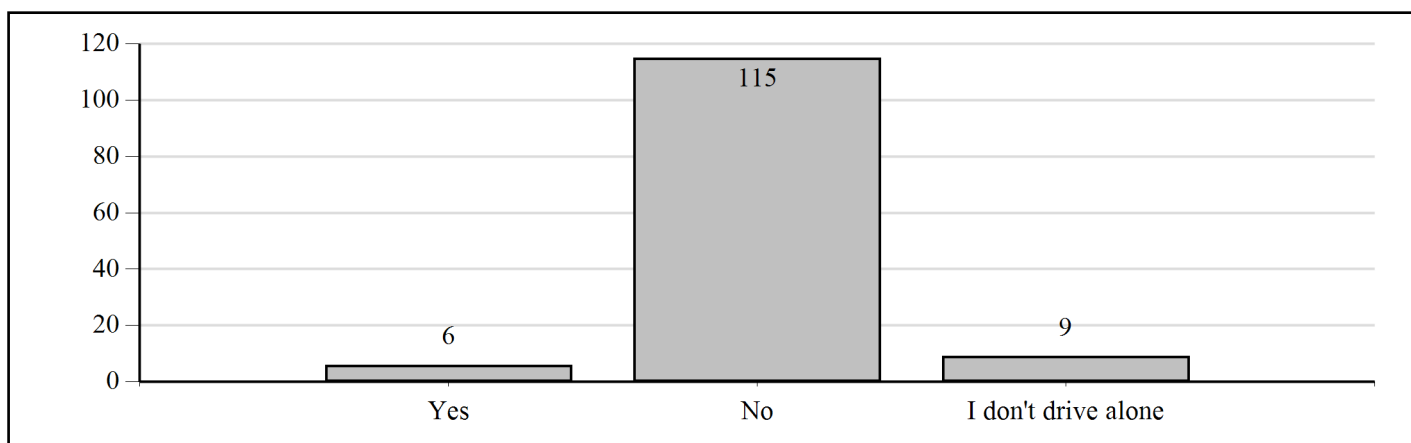
Q.8 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	124	95.4%
4 days a week (4/10s)	3	2.3%
3 days a week	3	2.3%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	0	0%

Parking and Telework

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	0	0.0%
I don't telework	15	11.5%
Occasionally, on an as-needed basis	47	36.2%
1-2 days/month	13	10.0%
1 day/week	22	16.9%
2 days/week	14	10.8%
3 days/week	19	14.6%

Reasons for driving alone to work/not driving alone to work
Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I have the option of teleworking	68	24.3%
Personal health or well-being	40	14.3%
Environmental and community benefits	38	13.6%
To save money	29	10.4%
Other	27	9.6%
To save time using the HOV lane	26	9.3%
Driving myself is not an option	16	5.7%
Free or subsidized bus, train, vanpool pass or fare benefit	12	4.3%
Financial incentives for carpooling, bicycling or walking.	9	3.2%
Emergency ride home is provided	6	2.1%
Cost of parking or lack of parking	5	1.8%
Preferred/reserved carpool/vanpool parking is provided	3	1.1%
I receive a financial incentive for giving up my parking space	1	0.4%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
Riding the bus or train is inconvenient or takes too long	96	31.2%
I like the convenience of having my car	79	25.6%
Family care or similar obligations	41	13.3%
Other	32	10.4%
My commute distance is too short	22	7.1%
Bicycling or walking isn't safe	21	6.8%
My job requires me to use my car for work	11	3.6%
I need more information on alternative modes	6	1.9%
There isn't any secure or covered bicycle parking	0	0.0%

Commute Mode By ZipCode for All Employees

Q6. What is your home zip code?

Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98033	12	9.23%	42	3	0	0	3	0	3	6	3	0	0	0	2
98034	9	6.92%	32	1	0	0	6	0	0	0	5	0	0	0	0
98074	9	6.92%	28	0	0	0	0	0	0	0	10	0	0	0	0
98052	8	6.15%	16	9	0	0	6	0	2	0	7	0	0	0	2
98012	7	5.38%	18	6	0	0	0	0	0	5	6	0	0	0	2
98075	6	4.62%	16	4	0	0	0	0	0	2	3	0	0	0	5
98011	5	3.85%	18	0	0	0	0	0	0	0	2	0	0	0	0
98122	5	3.85%	16	0	0	0	4	0	4	0	1	0	0	0	0
98004	4	3.08%	14	5	0	0	0	0	0	1	0	0	0	0	0
98005	4	3.08%	15	0	0	0	0	0	1	0	4	0	0	0	0
98007	4	3.08%	16	0	0	0	0	0	4	0	0	0	0	0	0
98103	4	3.08%	11	1	0	0	0	0	0	0	8	0	0	0	0
98042	3	2.31%	11	0	0	0	0	0	0	0	4	0	0	0	0
98059	3	2.31%	11	0	0	0	0	0	0	0	2	0	0	0	0
98105	3	2.31%	2	1	0	0	3	0	5	0	4	0	0	0	0
98133	3	2.31%	13	0	0	0	0	0	0	0	2	0	0	0	0
98019	2	1.54%	6	0	0	0	0	0	0	0	4	0	0	0	0
98027	2	1.54%	9	0	0	0	0	0	0	0	1	0	0	0	0
98058	2	1.54%	3	2	0	0	0	0	0	0	2	0	0	0	0
98087	2	1.54%	5	5	0	0	0	0	0	0	0	0	0	0	0
98102	2	1.54%	6	0	0	0	0	0	0	0	1	0	0	0	0
98125	2	1.54%	8	0	0	0	0	0	0	0	0	0	0	0	0
98155	2	1.54%	7	0	0	0	0	0	0	0	0	0	0	0	0
98208	2	1.54%	3	0	0	0	0	0	0	0	7	0	0	0	0
98290	2	1.54%	9	0	0	0	0	0	0	0	1	0	0	0	0
98008	1	0.77%	3	0	0	0	0	0	0	0	2	0	0	0	0



			Weekly Count of Trips By Mode												
Home Zip code	Total Employees	Employee Percentage	Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
98021	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98028	1	0.77%	0	0	0	0	5	0	0	0	0	0	0	0	0
98029	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98038	1	0.77%	4	0	0	0	0	0	0	0	1	0	0	0	0
98055	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98056	1	0.77%	3	0	0	0	0	0	1	0	1	0	0	0	0
98101	1	0.77%	0	0	0	0	1	0	3	0	1	0	0	0	0
98104	1	0.77%	0	0	0	0	0	0	4	0	1	0	0	0	0
98108	1	0.77%	1	0	0	0	0	0	0	0	4	0	0	0	0
98115	1	0.77%	0	0	0	0	0	0	0	0	0	0	0	0	0
98117	1	0.77%	0	0	0	0	0	0	0	0	5	0	0	0	0
98119	1	0.77%	3	0	0	0	0	0	0	0	2	0	0	0	0
98126	1	0.77%	4	0	0	0	0	0	0	0	1	0	0	0	0
98138	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98144	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98146	1	0.77%	3	0	0	0	0	0	0	0	2	0	0	0	0
98166	1	0.77%	0	0	0	0	0	0	0	0	5	0	0	0	0
98177	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98178	1	0.77%	5	0	0	0	0	0	0	0	0	0	0	0	0
98272	1	0.77%	3	0	0	0	0	0	0	0	2	0	0	0	0
98445	1	0.77%	2	0	0	0	0	0	0	0	3	0	0	0	0
98520	1	0.77%	0	1	0	0	0	0	0	0	4	0	0	0	0